Perspectives and AXION RMS
COVID-19 Q&A Session

03-18-2020
Agenda

• Introductions
• What do we know as of today
  • What are we hearing
• What have we done to support our clients
  o No service interruptions is primary goal
  o Multiple modalities
  o Increasing messaging
  o What we are doing to respond to concerns
• Remarks from AXION RMS and Q&A
• Follow up items and what to expect from Perspectives and AXION RMS
Updates from CDC and FDA as of March 18th

- 200,000+ cases in 144 countries
- 8,243 total deaths
- All U.S. States have reported COVID-19 cases
- U.S. cases reported, 6,510. US Deaths = 114
- Source(s) of exposure
  - Travel-related = 229
  - Close contact = 245
  - Under investigation = 6,036
- Concerns Reported Nationally:
  - Financial Loss
  - Mental Health of Employees
  - Loss of Productivity
  - Reduction in Force
  - General Security Concerns
What we have done as an Organization

- Internal messaging
  - Social distancing with employees and with clients.
  - Virtual workforce
- External messaging
  - Constant updates on website
  - Working with our liaisons around continued coverage in the event of RIF’s or employees on leave
- Crisis response
- Modalities to avoid service disruptions
  - Phone/Chat/Text/Video
Stress Employees May be Experiencing and what people can do to cope

• Fear and worry about their own health and health of loved ones
• Changes in sleep or eating patterns
• Difficulty sleeping or concentrating
• Worsening of chronic health problems
• Increased use of alcohol, tobacco or drugs

Alleviate stress

• Contact Employee Assistance Program
• Take breaks from news and social media
• Connect with others.
• Take care of our bodies.
  • Deep breaths, stretch or meditate.
  • Eat health, well-balanced meals and exercise
Remarks from AXION RMS
## Social Distancing

<table>
<thead>
<tr>
<th>AVOID</th>
<th>USE CAUTION</th>
<th>SAFE TO DO</th>
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<tbody>
<tr>
<td>Group Gatherings</td>
<td>Visiting a Grocery Store</td>
<td>Take a Walk</td>
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<tr>
<td>Sleep Overs</td>
<td>Getting Take Out</td>
<td>Go for a Hike</td>
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<td>Playdates</td>
<td>Picking Up Medications</td>
<td>Yard Work</td>
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<td>Concerts</td>
<td>Visiting the Library</td>
<td>Play in Your Yard</td>
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<td>Theater Outings</td>
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<td>Clean Out a Closet</td>
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<td>Athletic Events</td>
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<td>Read a Good Book</td>
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<td>Crowded Retail Stores</td>
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<td>Listen to Music</td>
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<td>Malls</td>
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<td>Cook a Meal</td>
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<td>Workouts in Gyms</td>
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<td>Family Game Night</td>
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<td>Visitors in Your House</td>
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<td>Go for a Drive</td>
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<td>Non-essential Workers in</td>
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<td>Group Video Chats</td>
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<td>Your House</td>
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<td>Stream a Favorite Show</td>
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<td>Mass Transit Systems</td>
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<td>Check on a Friend</td>
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<td>Check on Elderly Neighbor</td>
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924,000 US hospital beds
  - Less than 3 beds for every 1,000
64,000 ICU beds
100,000 ventilators
4.8 million hospitalizations predicted
Threat seen to public health and other areas rose over the course of the survey period

% who say the coronavirus outbreak is a major threat to each of the following

- U.S. economy
- Health of U.S. population
- Daily life in your community
- Your personal financial situation
- Your personal health

Q&A and General Discussion
What to expect from Perspectives and AXION RMS

Featured this month: Respect in the Workplace

- Webinar
- Quick Tip
- More Resources

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